

Dispute Resolution Process

(Proceed directly to Step 4 if dispute involves eligibility or across the board cuts)

STEP 1

Go directly to the party or parties involved
Utilize CSP grievance process if applicable
Grievance resolved

OR

Go to Step 2

STEP 2

Notify CDDO that you want to request mediation
Grievance resolved through mediation

OR

Appeal your grievance to the CDDO
First, to the CDDO Director or President/CEO
Then, to the CDDO Governing Board
Grievance resolved through CDDO

OR

Go to Step 3

STEP 3

Appeal your grievance to KDADS
Grievance resolved

OR

Go to Step 4

STEP 4

Appeal your grievance to the Office of Administrative Hearings